# **Our Difference**

#### Traditional LTL



Routing	Hub and Spoke = more stops, more handling	Direct Loading = On Time, Intact, & Damage Free
Use of Rail	10-30% of your freight moves on rail	0% Rail (100% Over the Road)
Coverage	Trying to be all things to all people	Focus on where we are best. Our Smart Network™ connects more metro-to-metro lanes directly than any other LTL carrier
Driver Model	Rigid and expensive driver-as-employee models with institutionalized wage inflation	Reliable and flexible network of entrepreneurial owner operators and teams
Transparency	Service metrics inflated by exception coding	Service measured the only way that matters: Customer Point of View
Weekend Service	No Scheduled Line Haul Over the Weekend	Weekend Plus™ Solution Move Freight Over the Weekend to Expedite LTL Service at Standard
Smart Guarantee™	Guaranteed Delivery on Shipments or Service Fee Refund	Guaranteed Delivery on Shipments or 100% Refund

40+

MARKETS
NATIONWIDE

93%+

0.1%

O%
MILES ON RAIL

Direct Routes & Minimal Rehandle

**End-to-End Shipment Visibility** 

### We Solve What's Important to You

- · Faster Transit Times
- On-time and Intact Deliveries
- Proactive Communication & Quick Problem Resolution

## **Contact Us Today!**

CustomerService@RoadrunnerLTL.com RoadrunnerLTL.com 855.776.3567

### **Your Benefits and Advantages**

- · More Direct Routes than any LTL Carrier
- · Optimized Network
- "Easy to do Business With" Customer Service and Sales
- · Flexible Driver Network
- Desktop and Mobile Customer Tools
- · API/EDI Integrations for Fast Pricing
- · Volume Spot Quotes for Greater Value
- 100% Miles Over-the-Road (0% Rail)
- · The Smartest Team in LTL



